

Endpoint Encryption Specialist

Job Description

**** Specialist may be located near any major airport in the USA ****

50% travel required

Experience:

- Minimum of 5 years experience in a Professional Services, IT Consulting or Systems Integration environment.
- Strong Windows Server administration skills and experience.
- Strong Microsoft SQL Server skills and experience.
- Strong Mac OSX skills and experience.
- Knowledgeable in cryptography standards and ability to apply this knowledge.
- Knowledgeable in regulatory compliance initiatives such as PCI, HIPAA/HITECH, etc.
- Knowledgeable in data loss prevention solutions and strategies.
- Experience configuring and supporting endpoint encryption solutions
- Knowledge of hardware and network in an enterprise class infrastructure.
- Strong understanding of network design; excellent documentation is a must.
- Strong understanding of general security best practices, and work with a security mindset.
- Strong presentation skills and ability to communicate and translate both business and technical objectives
- Familiarity with information security tools

Job Duties:

- Provide customer with subject matter expertise concerning all issues related to data loss prevention, regulatory compliance and endpoint encryption.
- Assist in issue troubleshooting and root-cause analysis of endpoint encryption solutions currently installed within the customer infrastructure.
- Assist customer in implementation and integration process of endpoint encryption solutions.
- Assist customer in the testing and rollout of scheduled endpoint encryption product updates and patches.
- Work with customer to develop endpoint encryption deployment packages and assist with product package deployment.
- Manage product support issues, coordinate communications between customer's operations staff and vendor's support staff to resolve complex issues, and to assist in escalating issues.
- Through discussions and demonstration, provide periodic informal on-site knowledge transfer, as needed to designated customer employees covering the management, normal operation, and maintenance of the endpoint encryption infrastructure.
- Assist customer with on-going architecture updates for diagrams, configuration guide(s), and supporting documentation for the data loss prevention program when necessary.
- The consulting team will conduct quarterly program status presentations per year to checkpoint the program's status and strategic direction relative to customer's business objectives